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CODE MATCHING

Code Matching is used in conjunction with **Intelligent Serialization** (see Chapter 30). With a serial number generated that represents a particular configuration of a product, a user can type in a serial number and that configuration will be displayed.

This saves time for a user when configuring a product because they do not need to go through the full configuration process. Also, if only a partial number is available, entering that will bring up the product or list of products, if there was more than one match. If a customer had a part number and watned an almost identical unit with a few changes, this would again save time.

Code Matching is where this connection is defined between the serial number and the product. This is done by setting up Code Matching within a specific product or products. Full or partial codes can be entered into the table shown in Figure 17-1.

To access Code Matching, chose **Products** under **Products/Online Catalog** and find the product that the serial number will correspond to. Under **Current Products** then, choose **Code Matching**. This brings up the screen shown in Figure 17-1.

Enter the codes that will be used to reference this product. Click **Change/Add More Values** to add more fields. To delete a reference, select the check box next to it and click the **Change/Add More Values** button. When finished, click the **Finish** button. This saves the values and creates the references to the product.

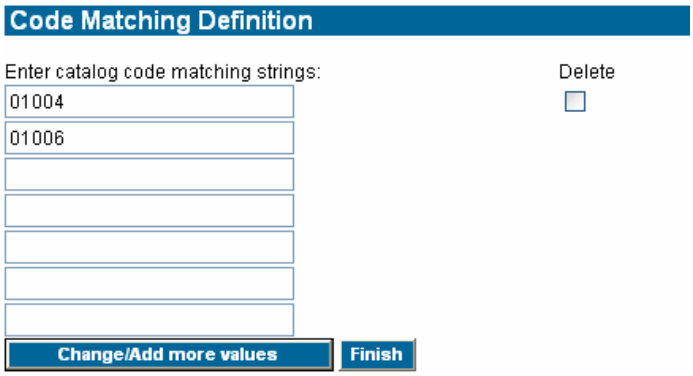

Figure 17-1 – Code Matching