

PRODUCT TYPES

Product Types can be used in tracking quotation and order information. There are other terms used to further break down products or differentiate product types. Each product created in the system will be assigned a Product Type. The following are defaults for Product Types:

- URL
- Product
- Consultation
- Online Consultation
- Software
- Online Tool
- Service
- Support
- Alias

Selecting the **Product Types** link under the **Products/Online Catalog** drop down accesses Product Types Definition shown in Figure 11-1 where Product Definitions can be Deleted or Edited.



Product Type	Product Type Icon	Rank
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> <input type="checkbox"/> Alias		0
<input type="checkbox"/> <input type="checkbox"/> Consultation		0
<input type="checkbox"/> <input type="checkbox"/> Online Consultation		0
<input type="checkbox"/> <input type="checkbox"/> Online Tool		0
<input type="checkbox"/> <input type="checkbox"/> Other		0
<input type="checkbox"/> <input type="checkbox"/> Product		0
<input type="checkbox"/> <input type="checkbox"/> Service		0
<input type="checkbox"/> <input type="checkbox"/> Software		0
<input type="checkbox"/> <input type="checkbox"/> URL		0

Figure 11-1 – Product Types Definition

Product Types can be searched by entering the Product Type Name, Type Icon, or the Rank into the boxes on the Product Types Definition page. Clicking the **S** to the left of the boxes will perform the search. More Product Types can be seen by clicking the page numbers or the **>** symbol at the bottom of the page.

To add a new Product Type, click **Add New**. A blank Product Type Definition page will be displayed as shown in Figure 11-2. Existing Product Types can be Deleted or Edited by selecting the appropriate symbol next to the Type Name. Editing a product will bring up the same screen as Figure 11-2. Fields shaded in **Yellow** are required in order to

save the Product Type.

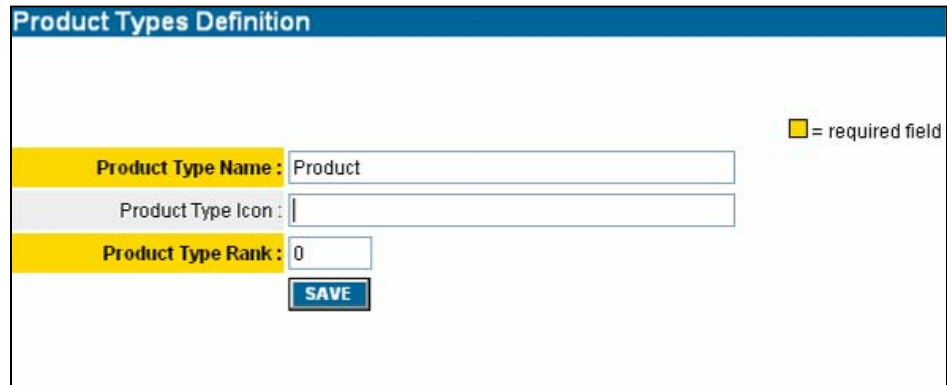


Figure 11-2 – Edit Product Types Definition

Product Type Icon is not currently used in the system and does not need to be filled in.

Caution should be taken, though, when editing a Product Type, as this will affect all products that use that Product Type.